

Shipping and Delivery Policy

Effective Date: [Current Date]

At April 30th Flower Shop, we strive to ensure that your flowers and gifts are delivered fresh and on time. Please read our Shipping and Delivery policy carefully to understand our procedures and your options.

1. Delivery Areas

We offer delivery services within [specify your delivery area, e.g., a 20-mile radius of Perth]. If you are unsure whether your address is within our delivery area, please contact us at april30th@gmail.com or 15092001 for confirmation.

2. Delivery Times

Same-Day Delivery: Orders placed before [cut-off time, e.g., 12:00 PM] local time are eligible for same-day delivery. Orders placed after the cut-off time will be delivered the following day.

Scheduled Delivery: You may choose a specific delivery date during the checkout process. We recommend placing your order at least 24 hours in advance for scheduled deliveries to ensure availability.

Business Deliveries: For deliveries to business addresses, we will deliver during standard business hours ([specify hours, e.g., 9:00 AM to 5:00 PM], Monday through Friday). Please provide any specific delivery instructions during checkout.

3. Delivery Fees

Delivery fees vary based on the distance from our shop to the delivery address. The delivery fee will be calculated and displayed at checkout. For special delivery requests or large orders, additional fees may apply. Please contact us for a quote.

4. Delivery Confirmation

Upon delivery, we will send a confirmation email to the address provided during checkout. If the recipient is not available at the time of delivery, we will attempt to leave the order in a safe location or with a neighbour. If neither option is available, we will contact you to arrange an alternative delivery time.

5. Special Delivery Instructions

If you have any specific delivery instructions (e.g., gate codes, preferred delivery times, etc.), please include them in the "Special Instructions" field during checkout. We will do our best to accommodate your requests.

6. Holiday Deliveries

During peak holiday periods (e.g., Valentine's Day, Mother's Day), delivery slots may be limited. We recommend placing your order well in advance to secure your preferred delivery date.

7. Non-Delivery Areas

If the delivery address is outside our service area, we will notify you promptly and provide options for pickup or alternative arrangements.

8. Damaged or Lost Orders

In the unlikely event that your order is damaged or lost during transit, please contact us immediately at april30th@gmail.com or 15092001. We will work with you to resolve the issue and arrange for a replacement or refund.

9. International Deliveries

Currently, we do not offer international delivery services. Our delivery services are limited to the specified areas within Australia .

10. Contact Us

If you have any questions or concerns about our Shipping and Delivery policy, please contact us at:

April 30th Flower Shop

Email: april30th@gmail.com

Phone: 15092001

Address: Perth, WA